Docket No.:

PI-023

## DECLARATION AND POWER OF ATTORNEY

As a below named inventor	, I heroby declare that	•		
My residence, post office as	ad citizenship are as stated	below next to my name,		
I believe I am the original, f below) of the subject matter CUSTOMER CALLING,	r claimed and for which a p	nly one name is listed below) or a patent is sought on the invention	n original, first and joint inventor ( entitled <u>\$YSTEM AND METHO</u>	if plural names are listed DFOR AUTOMATED
[X] is attached hereto	[ ] was filed on	as Application Serial No (if	and was applicable)	
I hereby state that I have r amendment referred to abo		he contents of the above identif	ied specification, including the cla	ims, as amended by any
I acknowledge the duty to c Regulations, Section 1.56(a)		is known to me to be material to	patentability in accordance with	15de 37, Code of Federal
365(a) of any PCT internati	onal application which des cking the box, any forcign	agnated at least one country other application for patent or inventor	oreign application(s) for patent or or than the United States of Americ's certificate, or of any PCT interna	ca, listed below and have
Prior Foreign Application	n(s):	Foreign Filing	Date	
Number	Country	Month/Day/Yo	ear	
I hereby claim the benefit t	ınder 35 U.S.C. 119(e) of a	any United States provisional ap	plication(s) listed below.	
Application Number(s):		Filing Date (Month/Da	y/Year)	
United States of America, li States or PCT internations	sted below and, insofar as a d application in the mann ial to patentability as define	the subject matter of each of the icr provided by the first paragr ed in 37 CFR 1.56 which became	365(c) of any PCT international ap- claims of this application is not dis- aph of 35 U.S.C. 112, I acknowle available between the filing date of	closed in the prior United edge the duty to disclose
Prior U. S. Application or PCT Parent Number	Filing	Date (Month/Day/Year)	Patent Patent	Number (if applicable)

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine

or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

I hereby appoint the following attorney(s) and/or agent(s): Daniel Y.J. Kim, Registration No. 36,186 and Mark L. Fleshner, Registration No. 34,596; Carl R. Wesolowski, Registration No. 40,372, John C. Eisenhart, Registration No. 38,128; Carol L. Druzbick, Registration No. 40,287; and Anthony H. Nourse, Registration No. 46,121, all of

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with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith, and all future correspondence should be addressed to them.

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